

Alternative impact measures for open access documents? An examination how to generate interoperable usage information from distributed open access services

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#### Overview

- Impact measures:
  - relevance
  - a categorisation
- Usage-based impact measures: standardisation?
- Project: Open Access Statistics
  - Aims
  - Technical infrastructure
  - Results
  - Outlook





## **Impact Measures**

"The ,impact factor' is the most commonly used assessment aid for deciding which journals should receive a scholarly submission or attention from research readership. It is also an often misunderstood tool." Dong et al. 2005



## Impact measures: relevance

- Individual level: *publish or perish* 
  - If a scientist does not publish she/he does not have any scientific capital, reputation or impact
  - Without any impact, she/he won't make her/his career
- Organisational level: evaluation
  - Evaluation results determine prospective resources of institutes and the future main research
  - Criteria: number of doctoral candidates, amount of third party funds, publications



## From publications to impact

- Scientific reputation (or scientific capital) is derived from publication impact
- Impact is calculated mostly by citation measures
  - Journal impact factor (JIF)
  - Hirsch-index (h-index)

Especially within the STM domain



## Citation impact: calculation

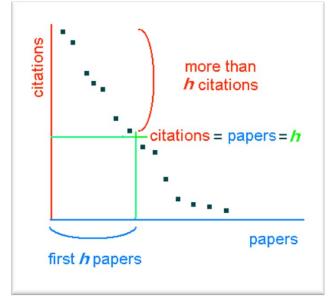
#### **JIF**

In year X, the impact factor of a journal Y is the average number of citations to articles that were published in Y during the two years preceding X

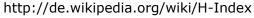
Garfield: "We never predicted that people would turn this into an evaluation tool for giving out grants and funding." From: Richard Monastersky (2005), The Number That's Devouring Science *The Chronicle of Higher Education* 

#### H-index

A scientist has index h if h of N papers have at least h citations each, and the other (N - h) papers have less than h citations each









## Citation impact: critical points

- Restricted scope, exclusion of many publication types
- Based exclusively on journal citation reports / web of science (JIF) or other databases
- Language bias: items in English language are overrepresented within the database, so they reach higher citation scores
- JIF focuses on journals: few articles evoke most citations
- JIF discriminates disciplines with lifecycles of scientific information > 2 years
  - → Mixture of quality and popularity



## Impact measures: a categorisation

#### Citation based measures

- Author-centred
- Delayed measurement: at first in the following generation of publications
- Impact of a separate object is mostly not described

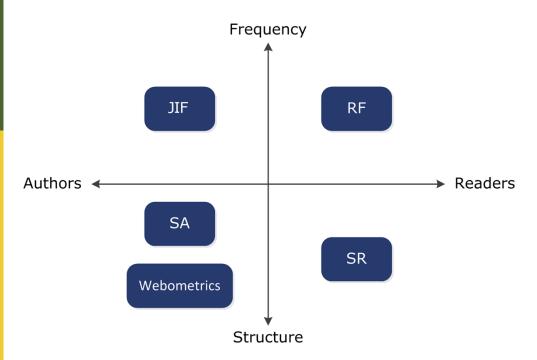
#### Usage based measures

- Reader-centred
- Measuring: on-the-fly and consecutive
- Impact of a separate object can be described
- Automated measurement is possible





## Impact measures: a categorisation, pt. II



JIF = Journal Impact Factor

RF = Reading Factor

**SA = Structure Author** 

 based on networks built by authors and their activities, e.g. Google
 PageRank, citation graphs, webometrics

SR = Structure Reader

• based on document usage and its contextual information, e.g. recommenders, download graphs

Bollen, J. et al. (2005): *Toward alternative metrics of journal impact: A comparison of download and citation data*. In: Information Processing

and Management 41(6): S. 1419-1440.

Preprint Online: <a href="http://arxiv.org/abs/cs.DL/0503007">http://arxiv.org/abs/cs.DL/0503007</a>





#### **Standards**

"An important issue, however, was the lack of standards on how to produce and report the usage data in a way that could be compared"

Baker et al. 2008



## Usage based impact: standardisation?



Counting Online Usage of NeTworked Electronic Resources

http://www.projectcounter.org

□ LogEc

http://logec.repec.org/



http://www.ifabc.org/





## Usage based impact: standardisation?

#### ■ The models mentioned differ in many aspects

- Detection and elimination of non-human access (robots, automatic harvesting)
- Definition of double click intervals
- **...**

#### General problems

- Ignorance of context information
- Detection of duplicate users
- Detection of duplicate information items
- Ignorance of philosophical questions like: "What degree of similarity makes two files the same document?"





## Alternative impact measures: conclusion

- Alternative impact measures are possible
- But: very little standardisation
- Promising, but complex examples/models like MESUR

http://www.mesur.org

Requirement: sophisticated infrastructure to generate and exchange interoperable usage information within a network of several different servers



# Project: Open Access Statistics



# Open Access Statistics (OAS)

- **D** 07/2008 02/2010
- Project partners:



HUMBOLDT-UNIVERSITÄT ZU BERLIN







Initiated by:



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http://www.dini.de/projekte/oa-statistik/english/





## Open Access Statistics: motivation

- open access publications are often excluded from citation based impact measures
  - repository documents by definition
  - articles in open access journals due to their short citation history and often also due to their language
- citation based impact measures are revealing several deficiencies
- citation based impact measures should be complemented by usage based impact measures
  - because a multi-faceted approach could remedy some of their deficiencies
  - because the latter ones could create an incentive to use open access services





#### OAS: aims

- A common standard to exchange usage data between different services
- An infrastructure to collect, process and exchange usage information between different services
- Usage information should be processed according to the standards of COUNTER, LogEc and IFABC
- Additional service for repositories
- Implementation guidelines



## OAS: associated projects

Open Access Statistics



DOARC(Distributed Open Access Reference and Citation Services)



Open Access Network







## OAS: associated Projects

- Open Access Statistics addresses usage description
- DOARC address the issue of tracking citations between electronic publications
- Open Access Network
  - intends to build a network of repositories
  - will bundle the results of DOARC and Open Access Statistics in one user interface
  - offers services for DOARC and Open Access Statistics,
     e.g. deduplication of documents (based on a asymmetric similarity of fulltext documents)



## **Technical Infrastructure**

"Collecting, processing, and interpreting usage data is a challenge for libraries, big and small"
Manoff et al. 2006



# OAS: background

- Data pools at partner institutions
- Aggregation of usage events in a central service provider
- Services provided by the central service provider
- Usage data will be retransferred to the local data pools and to the Open Access Network Service



# OAS: data provider





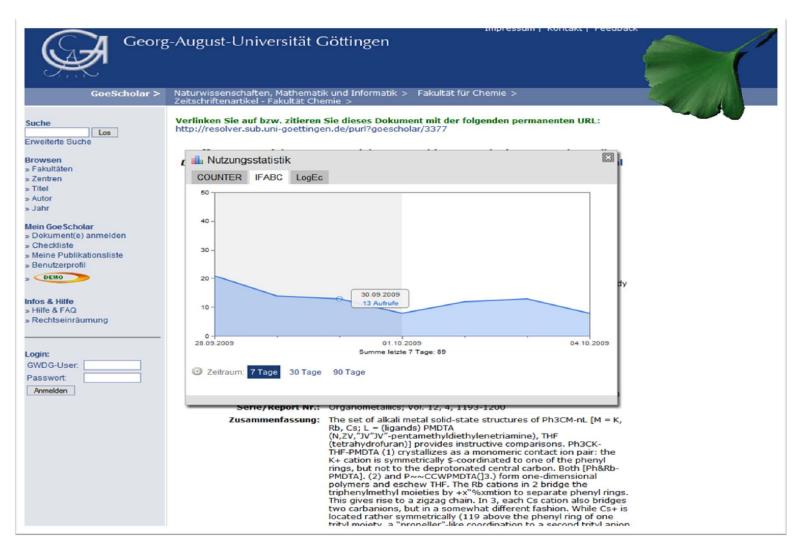


# OAS: service provider





# OAS: repository integration







## OAS: usage scenarios

#### data may be used

- from an user perspective as a criterion to estimate the relevance of a document (e.g. rankings)
- from an author perspective as an indicator for the dissemination of a concept
- **n** from a service provider perspective:
  - as additional metadata for search engines, databases ...
  - as a recommender service
- from a repository perspective:
  - as a recommender service
  - as additional metadata for users





## **Results and Outlook**



## OAS: lessons learned

linkresolvers are rarely offering suitable information

- external services (ovid) don't offer usage information
- SFX-logs are very heterogenous
  - target may be a splash page or a fulltext
- hardly any information about open access documents

document deduplication seems difficult

- a given document may have more than one IDs cause: multiple fulltext deposit on several repositories
- a given document may have several splash pages on different servers pointing at one fulltext on one single server
  - cause: metadata harvesting
- ...

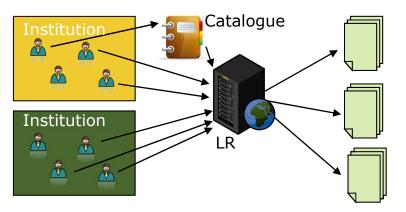




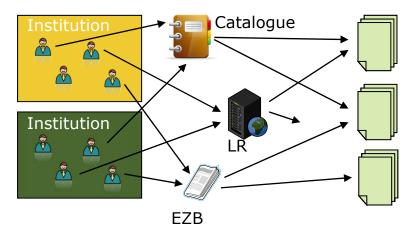
#### OAS: lessons learned

- The requirement for a central clearing house
- □ A lot of unnecessary data (OpenURL CO)
   → increase of the data size by factor ~10
- Different situation with Linkresolver

#### **USA**



#### Germany





#### OAS: results

- Infrastructure for exchange usage statistics
- Modules for OPUS- and DSpace-based repositories, other products can be configured easily (<a href="http://www.dini.de/projekte/oa-statistik/english/software/">http://www.dini.de/projekte/oa-statistik/english/software/</a>)
- Specification of the data format and exchange
- Online demo (<a href="http://oa-statistik.sub.uni-goettingen.de/statsdemo">http://oa-statistik.sub.uni-goettingen.de/statsdemo</a>)
- Website with further information

(<a href="http://www.dini.de/projekte/oa-statistik/english/">http://www.dini.de/projekte/oa-statistik/english/</a>)



## OAS: further plans → OAS 2

Aims for a possible second funding:

- Opening the OAS infrastructure to offer standardised usage statistics
- Evaluation of metrics more sophisticated than the calculation of pure usage frequencies
- Cooperation for international comparable usage statistics
- Offer a suitable service infrastructure





## OAS: international cooperation

- SURFSure
- COUNTER
- PIRUS
- Knowledge Exchange Usage Statistics Group
- NEEO
- PEER
- OAPEN







# Thanks for your attention!

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